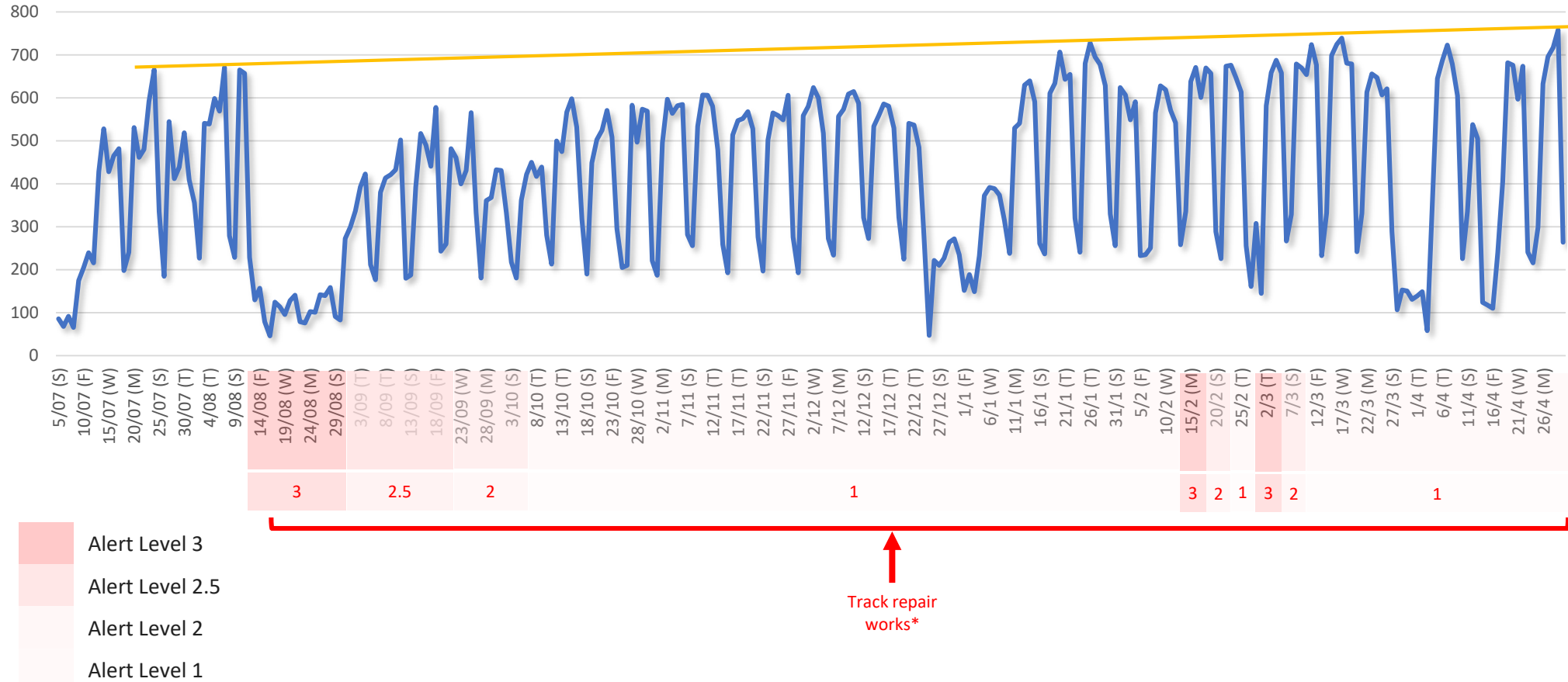




Report on route 64

5 July 2020 – 30 April 2021

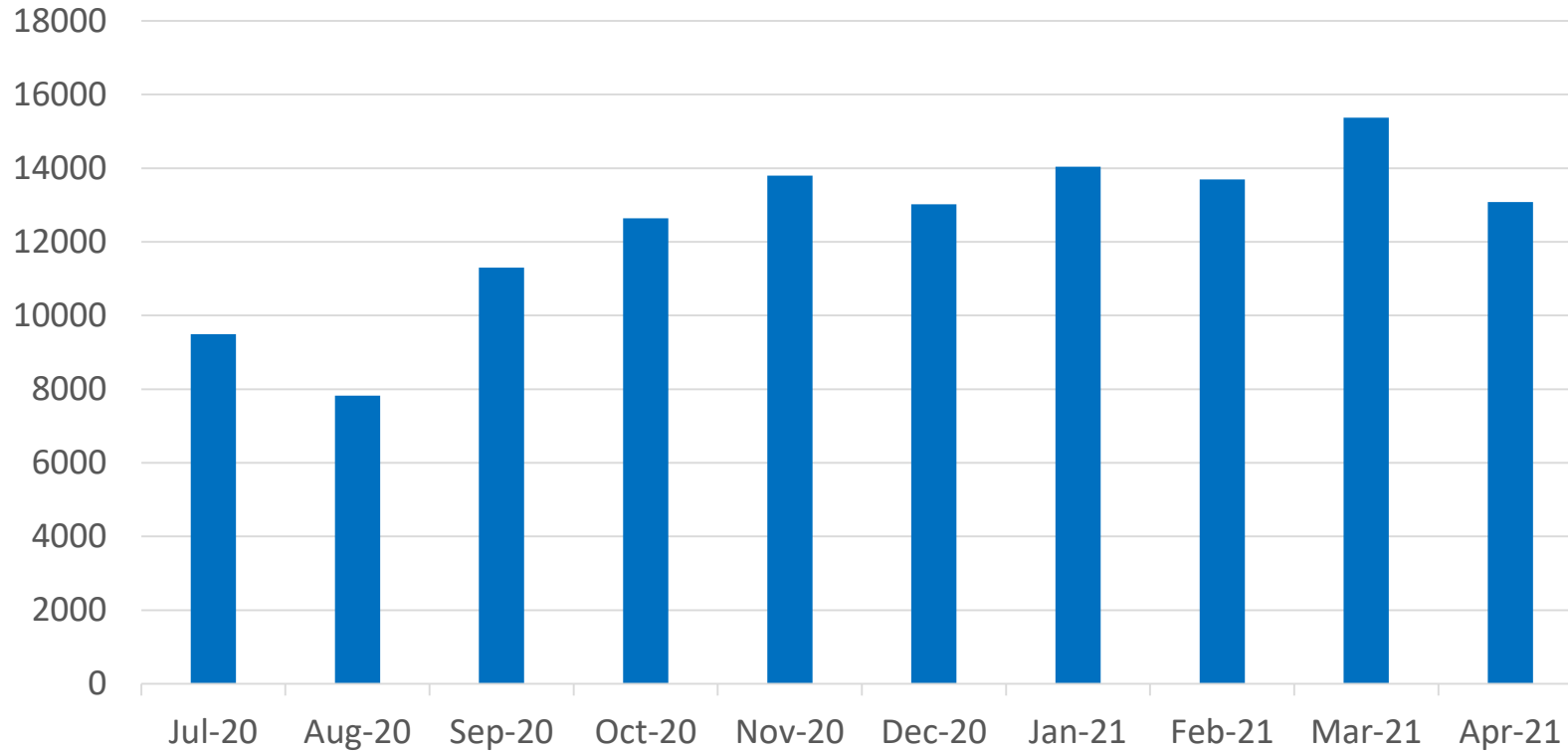
Total boardings



Notes:

- Boardings were being manually counted by drivers until 15 Aug 20. As a result, no alighting information is available between 5 July and 15 August 2020. Additionally, some trips had missing data on many days indicating that not all passengers were being recorded. Manual counting was conducted on some trips to cross check the recorded numbers.
- Tag off information is available from 16 August 2020.
- Highest boardings recorded till date is 758 on 29 April 2021.
- * Train services began running at lower frequencies and slower speeds with KiwiRail's track repair works starting from 17 August 2020.

Monthly boardings



Notes:

- 12 to 30 August 2020 Auckland in Alert Level 3
- 30 August to 7 October 2020 Auckland in Alert Level 2
- 14 February to 17 February 2021 Auckland in Alert Level 3
- 17 February to 22 February 2021 Auckland in Alert Level 2
- 28 February to 7 March 2021 Auckland in Alert Level 3
- 7 March to 12 March 2021 Auckland in Alert Level 2
- April 2021 had Easter and school holidays.

Top 5 boarding stops overall

Stop Name	Total boardings	% of total boardings
Stop A Newmarket	27020	21.7%
129 Broadway	17205	13.8%
Stop C Valley Rd Shops	11480	9.2%
145 Mt Eden Rd	10598	8.5%
2 Sandringham Rd	6693	5.4%
289 Khyber Pass Rd	6319	5.1%
419 Khyber Pass Rd	6137	4.9%
71 Boston Rd	5039	4.1%
34 Sandringham Rd	3729	3.0%
103 Mt Eden Rd	3639	2.9%
21 Valley Rd	3551	2.9%
335 Mt Eden Rd	3337	2.7%
77 Valley Rd	2973	2.4%
104 Mt Eden Rd	2855	2.3%
281 Mt Eden Rd	2045	1.6%
40 Mt Eden Rd	1680	1.4%
227 Mt Eden Rd	1576	1.3%
26 Valley Rd	1441	1.2%
Opp 65 Boston Rd	1403	1.1%
Stop D Valley Rd Shops	1177	0.9%
328 Mt Eden Rd	1020	0.8%
Stop A Valley Rd Shops	952	0.8%
74 Valley Rd	643	0.5%
Opp 233 Mt Eden Rd	473	0.4%
Opp 369 Khyber Pass Rd	438	0.4%
272 Mt Eden Rd	396	0.3%
Stop C Newmarket	217	0.2%
440 Khyber Pass Rd	202	0.2%
Khyber Pass Rd Opp McColl St	49	0.0%
	124287	

Customers boarding on 34 Sandringham Rd (opp. Kingsland Station) are being mis recorded as boarding at this stop due to GPS error.



64 Newmarket Broadway, Grafton Station (Khyber Pass Rd), Boston Rd, Mt Eden, Valley Rd, Kingsland Station (Sandringham Rd)



Transfers

Between 16 Aug 20 - 30 Apr 21

Transfer from	Transfer to	Total transfers (54 weekdays)	Average transfers per weekday
	Train	5,320	30
	Dominion Rd (25L, 25B, 252, 253)	4,336	25
	Mt Eden Rd (27H, 27W, 27T)	2,092	12
	Ellerslie Panmure Highway (70)	1,966	11
	Remuera Rd (75, 751, 781)	1,091	6
	64	1,150	7
	OuterLink (OUT)	795	5
64	Sandringham Rd (24B, 24R, 24W)	839	5
	Manukau Rd (30, 309, 309X)	709	4
	New North Rd (20, 22A, 22N, 22R, 209)	666	4
	InnerLink (INN)	333	2
	Northern Busway (866, 966)	71	0
	Gillies Ave (295)	45	0
	Great South Rd - Penrose (321)	13	0
	Great North Rd - Isthmus (18)	3	0
TOTAL		19,429	111

Transfer from	Transfer to	Total transfers (54 weekdays)	Average transfers per weekday
	Train	7,086	40
	Dominion Rd (25L, 25B, 252, 253)	3,625	21
	Ellerslie Panmure Highway (70)	2,330	13
	Remuera Rd (75, 751, 781)	1,539	9
	Mt Eden Rd (27H, 27W, 27T)	1,179	7
	OuterLink (OUT)	963	6
	64	1,150	7
	Manukau Rd (30, 309, 309X)	630	4
	New North Rd (20, 22A, 22N, 22R, 223X, 209)	445	3
	Sandringham Rd (24B, 24R, 24W)	539	3
	InnerLink (INN)	329	2
	Northern Busway (866, 966)	91	1
	Gillies Ave (295)	29	0
	Great South Rd - Penrose (321)	30	0
	Other - East (72C)	1	0
TOTAL		19,966	114

Note: Tag-off information is only available from 16 August 2020.

Popular origin and destination stops

Between 16 Aug 20 - 30 Apr 21

Top 5 origin stops
Stop A Newmarket
129 Broadway
Stop C Valley Rd Shops
145 Mt Eden Rd
2 Sandringham Rd*

Top 5 destination stops
Stop C Newmarket
440 Khyber Pass Rd
104 Mt Eden Rd
Stop D Valley Rd Shops
40 Mt Eden Rd

* Boardings from 34 Sandringham Rd stop are being misreported as from 2 Sandringham Rd due to a GPS error.

Note: Tag-off information is only available from 16 August 2020.

Boardings per service hour

The table below is a comparison of the boardings per service hour of bus service 64 with bus services 20 and the OuterLink, two other nearby bus routes with similar frequencies.

					08 Oct to 31 Oct				01 Feb to 13 Feb	15 Mar to 31 Mar	
Route number	RPTP target range	Jul 2020	Aug 2020	Sep 2020	2020	Nov 2020	Dec 2020	Jan 2021	2021	2021	Apr 2021
20	17 - 27	13.5	6.9	9.3	13.3	13.9	12.5	11.7	15.7	16.6	15.4
64	n/a	10.0	7.5	10.9	13.0	13.9	13.0	14.7	17.0	17.2	15.5
OUT	27 - 37	19.6	10.6	14.5	19.5	18.1	17.3	16.7	20.5	22.2	20.1

Notes

- Boardings per service hour are our main indicator of how cost effective a bus service is. Boardings are the sum of recorded passengers paying with an AT HOP card or purchasing a paper ticket on weekdays (excluding holidays).
- Cash fares have not been accepted on buses since 23 March 2020 due to Covid 19 physical distancing measures. While AT has been encouraging people to purchase and use an AT HOP card to pay for their bus trip, people expecting to pay with cash are accepted onto buses and their boarding is not recorded.
- Boarding figures during Alert Levels 4,3,2 were not used in target measurements.
- “Service hours” are the sum of the scheduled duration of all trips (weekdays excluding holidays)
- Regional Public Transport Plan (RPTP) target ranges for weekday boardings-per-service-hour were published in [Auckland Transport's 2018 -2028 Regional Public Transport Plan](#).
- Route 64 doesn't have a boardings per service hour target. It is a long-term temporary route, launched as a result of Mt Eden Station closure due to City Rail Link (CRL) construction, largely funded by the City Rail Link project.
- As at May 2021, all Auckland bus routes are currently operating at 75% of their pre-Covid 19 patronage. Patronage is lower due to more people working from home (even in Alert Level 1), fewer international students and tourists, mistrust of public spaces and public transport in particular (more private car trips are being made now than pre-Covid 19) and trains being canceled and delayed due to ongoing track maintenance work.

